



## Data and Statistics

### FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA) WEB SITES

**FloodSmart.gov**. Residents can visit the National Flood Insurance Program's (NFIP's) FloodSmart site or call **1-800-427-2419** to learn how to prepare for floods, how to purchase a flood insurance policy and what the benefits are of protecting their homes and property against flooding.

**Agents.FloodSmart.gov**. Refer insurance agents to this comprehensive resource to access agent materials and new content in a password-protected agents-only site from the NFIP.

**FloodSmart.gov/FloodSmart/pages/pressroom.jsp**. The Press Room is designed specifically for the media to access the following information about flood insurance:

- Recent FEMA-issued press releases
- Background information on the NFIP and FloodSmart
- Reporting tips, public service announcement scripts and the FloodSmart press kit

**www.fema.gov/business/nfip**. Flood insurance resource materials are organized by audience: claims adjusters, homeowners and renters, insurance professionals, lenders, state and local officials and surveyors.

**www.photolibary.fema.gov**. FEMA's online photo library contains approximately 10,000 disaster-related photographs made since 1989. These photographs are in the public domain and are not copyrighted.

### NATIONAL FLOOD INSURANCE PROGRAM DATA AND STATISTICS

#### NFIP Community Status Book

**www.fema.gov/fema/csb.shtm** (No login/password required)

The Community Status Book lists the current communities participating in the NFIP. It also notes communities in the regular or emergency program and the effective and current map dates of the Flood Insurance Rate Map (FIRM).

#### NFIP BureauNet

**bsa.nfipstat.com/reports/reports.htm** (External Web site, no login/password required)

The external BureauNet Web site contains links to the following valuable data and reports about NFIP policies and claims:

- Claim Information by State
- Policy and Loss Data by Community
- Policies in Force (PIF)
- Policy Information by State
- Preferred Risk Policies (PRP)





## NFIP BureauNet

[https://lookup.nfipstat.com/ibi\\_html/publish/wfsignon.htm](https://lookup.nfipstat.com/ibi_html/publish/wfsignon.htm) (Internal Web site, login/password required: access is limited to FEMA personnel)

The internal BureauNet Web site contains more specific data and reports about NFIP communities, policies and claims:

- Repetitive Loss Properties
- Policy Summary Data
- Claims Summary Data
- Historical Policy Data
- Increased Cost of Compliance (ICC) and Quick Claims Numbers

## FEMA's Policy and Claim Statistics for Flood Insurance

[www.fema.gov/business/nfip/statistics/pcstat.shtm](http://www.fema.gov/business/nfip/statistics/pcstat.shtm) (No login/password required)

The Web site contains reports about current and historical claims and policy information:

- Statistics for Current Month
- Statistics by Calendar Year
- Statistics by State by Fiscal Year (Maps)
- Claim Information by State (1978 - Current Month)
- Policy Information by State (Current Month)
- Significant Floods (1978 - Current Month)

## NextGen

[nfipnextgen.com](http://nfipnextgen.com) (Login/password required)

NextGen is a Web-based Information Technology (IT) system that connects the Mitigation Division and Write Your Own (WYO) companies to the NFIP statistical bureau, allowing the information below to be shared, reported and consistently updated on the Web site:


- Repetitive Loss (RL) Reports — For example, by state, the number of RL buildings, the number of insured RL buildings and total RL losses
- Losses by Flood Zone and Occupancy — Narrowed by FEMA region or state
- Flood Insurance in the United States — For example, total flood insurance policies in force, total flood insurance in force (\$) and total written premium (\$)
- Severe Repetitive Loss (SRL) Reports — Pending and validated SRL properties
- Community Rating System (CRS) Reports — Search by community identification or RL number

## Map Service Center

[msc.fema.gov](http://msc.fema.gov) (Login/password required for certain areas of the site)

The Map Service Center (MSC) is the official government distribution center for digital and paper flood hazard mapping products created by FEMA in support of the NFIP. On this site, visitors can:

- Purchase a flood hazard map online for your community

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- View a Firmette, a full-scale section of a FIRM that you create online free of charge by selecting the desired area from an image of a FIRM
  - Access mapping resources, such as the Digital Flood Insurance Rate Map (DFIRM) database, Flood Insurance Studies (FIS) and Letter of Map Change (LOMC) documents

### **FEMA Best Practices and Case Studies**

<http://www.fema.gov/plan/prevent/bestpractices/index.shtm> (No login/password required)

A hazard mitigation site that includes the following resources:

- Best Practices Portfolio — A collection of illustrated stories, ideas, activities and projects that show how others have worked to reduce or prevent damage from disasters.
- Case Studies — In-depth, analytical information about innovative projects throughout the United States that deal with all types of hazards.
- Mitigation Best Practices — Best practices that highlight Gulf Coast mitigation projects that successfully protected properties and reduced financial losses during Hurricane Katrina (2005).
- Share Your Success — If your community took exceptional steps in implementing planning and prevention measures, executing sound floodplain management practices, providing mitigation training, or conducting outreach and public awareness activities, let other communities read about it.

## **ADDITIONAL FLOOD-RELATED RESOURCES**

### **FEMA**

[www.fema.gov](http://www.fema.gov)

FEMA's Web site provides detailed information about all of FEMA's programs, including the Mitigation Division and its three branches — Risk Analysis, Risk Reduction and Risk Insurance — of which the NFIP is a part. You can find a number of helpful resources and reference materials on the site, including the Recovering from a Disaster brochure, Summary of Coverage document and Flood Insurance Claims Handbook.

### **FEMA's Insurance Outreach Toolkit for Flood Map Updates**

[www.fema.gov/business/nfip/hillsbo1.shtm](http://www.fema.gov/business/nfip/hillsbo1.shtm)

This Web page has a toolkit designed for communities going through flood map updates. Whether you're a county or community leader or a member of the insurance, real estate, lending or building industries, you can find easy-to-use templates to help you effectively communicate what map changes will mean to those in your community.

### **FEMA's Levee Web Page**

[www.fema.gov/plan/prevent/fhm/lv\\_intro.shtm](http://www.fema.gov/plan/prevent/fhm/lv_intro.shtm)

The United States has thousands of miles of levees, some of which were built as far back as 150 years ago. This Web page provides information on the flood risk behind levees and FEMA's Flood Map Modernization effort. Access fact sheets on living behind levees, the NFIP and levees and frequently asked questions for the public as well as levee-related information specific to insurance industry, lenders, state and local officials and other key stakeholders.



## **Association of State Floodplain Managers**

[www.floods.org](http://www.floods.org)

The Association of State Floodplain Managers (ASFPM) offers information to mitigate flood losses and promote the wise use of the natural and beneficial functions of floodplains. A link under “Contacts” provides contact information for each state’s NFIP coordinator.

## **Federal Alliance for Safe Homes**

[www.flash.org](http://www.flash.org)

The Federal Alliance for Safe Homes (FLASH) is a non-profit organization dedicated to promoting disaster safety and property loss mitigation. FLASH’s Web site includes tips on flood safety, resources to help people prepare and information to help property owners reduce the risks associated with flooding and other natural disasters.

## **Institute for Business and Home Safety**

[www.ibhs.org](http://www.ibhs.org)

The Institute for Business and Home Safety’s (IBHS’s) mission is to reduce the social and economic effects of natural disasters and other property losses by conducting research and advocating improved construction, maintenance and preparation practices.

## **Insurance Information Institute**

[www.iii.org](http://www.iii.org)

The Insurance Information Institute (III) works to improve public understanding of insurance — what it does and how it works. III’s Web site provides specific flood insurance facts, statistics and information on flood-related studies.

## **National Association of Insurance Commissioners**

[www.naic.org/state\\_web\\_map.htm](http://www.naic.org/state_web_map.htm)

Find a clickable U.S. map with links to the Web page for each state’s Department of Insurance.

## **National Weather Service**

[www.nws.noaa.gov](http://www.nws.noaa.gov)

The National Oceanic and Atmospheric Administration (NOAA) offers information about ongoing environmental events and explains the role of NOAA in prediction, monitoring, warning and recovery from environmental hazards. The site provides public access to current information such as weather forecast alerts across the country and background information on the dangers of a number of natural disasters.